



Community Health Network

News Release

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Belter Honored at Statewide Health Care Employee Recognition Program

Berlin, WI (May 8, 2009) ----- “Just a simple smile, ‘thank you’, or ‘have a nice day’, can make a difference in someone's day,” were the words submitted in an essay written by Connie Belter at CHN that garnered her statewide recognition. Belter is a telecommunications operator at Community Health Network, and was recently recognized for her contributions.

Her essay also stated, “I know how patients feel when they are calling for an on-call doctor. I have been the scared new mother wanting to ask a doctor a question about my baby and the patient that had questions after surgery. Patients and visitors of the hospital appreciate being treated with respect, and excellent customer assistance is exceptionally important in healthcare.”

Belter joined 76 other health care employees from across the state at the 2009 Wisconsin Health Care Employee Pride Program recognition dinner at the Kalahari Resort in Wisconsin Dells.

The program, sponsored by the Wisconsin Hospital Association (WHA), is designed to celebrate the health care workforce and recognize their “truly amazing” contributions to the health of their communities, according to WHA President Steve Brenton.

“People who work in hospitals are among Wisconsin’s most dedicated and valuable employees. It takes special people to care for others and our communities are richer, safer and healthier places to live because of these professionals,” Brenton said. “Whether they are on the front lines, or supporting those who deliver patient care, every health care employee helps improve the health status in the community where they live and work.”

Employees were asked to describe what led them to choose an occupation in health, and why they decided to work in a hospital. Hundreds of health care employees submitted essays. A committee at each health care facility selected the winning essay, and that person was honored at the recognition banquet May 7.

Employees from all areas of healthcare were recognized. According to Belter, “No matter what area you choose to work in, if you do your job well and help people, it will be a satisfying career.”

The recognition program is co-sponsored by the Wisconsin Society of Healthcare human Resources Administration, and the Wisconsin Organization of Nurse Executives.

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Photo Caption:

Receiving her award is Connie Belter (right), shown with Monica Keelor, CHN Manager of Patient Registration and Switchboard.